



ORLANDO BONNET CREEK

## PET POLICY

*(This policy applies to domesticated pets other than guide or service animals)*

Welcome to *Signia by Hilton Orlando Bonnet Creek* and *Waldorf Astoria Orlando*. We look forward to providing a memorable stay for you and your pet. To ensure the comfort of our guests; we ask that you observe a few policies during your visit:

- Maximum of 2 canine pets per guest room. Pets must be 40 lbs. in total weight combined or less.
- Pet Owners must ensure that their pet has all required and up to date vaccinations and inoculations and does not have any communicable illnesses or diseases.
- A Non-refundable pet fee applies to your stay:
  - \$125 service fee for reservations of 1-5 nights
  - \$250 service fee for reservations of 6 or more nights
  - Additional fees may apply in the event the pet causes any damage. By staying with us, Guests agree to pay the Hotel for any necessary cleaning or damage, as determined within the sole discretion of the hotel.
- We ask that Pet Owners use the designated pet areas on the grounds around the property and clean up after their pets.
- Pets are not permitted in swimming pools, hot spas, at the pool decks, on poolside chaise lounges, inside Hotel restaurants or any Hotel food and beverage areas.
- Pets must be kept restrained on a leash or in a pet carrier when outside of the guest room, as there are other animals and/or obstacles in and around the hotel that could harm the pet.
- Guests must hang the "*Pet Inside*" door hanger on the door upon checking-into the room and leave it on the door for the entirety of the stay.
- Pet cannot be left unattended in the guest room and must be accompanied by their owner at all times. Should a pet be found in the guest room unattended, the Pet Owner will be contacted and must return to the guest room immediately.
- Pets must be caged and/or secured by the Pet Owner, in order for the room to be serviced by any hotel team member (housekeeping, engineering, room service, etc.). Pet Owners are responsible of properly removing and disposing of any litter or waste associated with their pet on hotel premises.



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- Pet Owners must ensure that their pet does not disrupt the quiet enjoyment of other hotel guests. Should the hotel receive any noise complaints regarding the pet, it is at the discretion of the hotel to request to relocate the animal. Pet Owners must comply and may be subject to reimburse any compensation for other guest's complaints.
- Pet Owners agree that the Hotel retains the right to exclude their pet if in the Hotel's sole discretion the pet is considered dangerous by reason of size, disposition or is likely to frighten or harm other guests
- The Pet Owner agrees to release, defend, and indemnify, defend and hold harmless the Hotel, Hilton Worldwide, and Park Hotels & Resorts and its parent, subsidiaries and affiliates (the "Hotel Entities") any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including attorneys' fees and court costs) suffered by the Hotel Entities or asserted by any other hotel guest, invitee employee or person arising out of or in connection with my pet's stay at the Hotel.